



**CITY OF WASHOUGAL
CITY COUNCIL WORKSHOP AGENDA
Monday, July 25, 2022
5:00 PM**

MEETING INFORMATION

Please click on link below to join webinar:
<https://us02web.zoom.us/j/89380787542>

I. CALL TO ORDER

II. ROLL CALL

III. PUBLIC COMMENTS

IV. NEW BUSINESS

- A. Finance: 2022 2nd Quarter Update**
- B. City Manager's Office: 2022 Community Survey**

V. PUBLIC COMMENTS

VI. REPORTS AND COMMUNICATIONS

- A. CITY MANAGER**
- B. MAYOR**
- C. CITY COUNCIL**

VII. ADJOURNMENT

UPCOMING MEETINGS: Monday, August 8, 2022 - Workshop at 5:00 pm and Council at 7:00 pm

BUSINESS OF THE CITY COUNCIL
City of Washougal, Washington

FOR AGENDA OF:

7/25/2022

SUBJECT:

MEETING INFORMATION

Please click on link below to join webinar:

<https://us02web.zoom.us/j/89380787542>

DEPT. OF ORIGIN:

Finance

REVIEWED AT:

TO BE RETURNED TO COUNCIL:

No

EXPENDITURE REQUIRED:

BUDGETED:

APPROPRIATION REQUIRED:

SUMMARY STATEMENT

RECOMMENDED ACTION

2022 2nd Quarter Review

7/25/2022 | Presented by Monie Holmes



City of Washougal

Agenda

- 2022 YTD Financial Summary



2022 Revenues – General & Street Funds

YTD 2022 (Q1 and Q2) revenues are at 63.9% of the budget

- Overall revenue is up 14.2% compared to Q2 2021



2022 Revenues - General & Street Funds

Revenue Source	2Q 2022 Actual	2022 Budget	2Q % of Budget	2021 Actual	2Q 2022 v 2Q 2021
Regular Property Taxes	\$ 3,372,371	\$ 6,034,902	55.9%	\$ 3,280,711	2.8%
Retail Sales Taxes/Criminal Justice	\$ 1,673,087	\$ 2,985,320	56.0%	\$ 1,380,223	21.2%
Utility Taxes	\$ 1,536,012	\$ 2,771,244	55.4%	\$ 1,399,703	9.7%
Leasehold/Gambling Taxes & TBD	\$ 222,503	\$ 435,000	51.2%	\$ 214,974	3.5%
Licenses and Permits	\$ 322,244	\$ 515,000	62.6%	\$ 201,299	60.1%
State and Federal Grants	\$ 2,260,578	\$ 2,305,378	98.1%	\$ 2,266,938	-0.3%
State Shared Revenues/Entitlements	\$ 434,429	\$ 836,869	51.9%	\$ 367,495	18.2%
Animal Control Fees	\$ 44,940	\$ 145,025	31.0%	\$ 60,442	-25.6%
General Government Charges	\$ 153,740	\$ 313,793	49.0%	\$ 124,090	23.9%
Sub Division/Zoning/Planning Fees	\$ 1,091,475	\$ 984,100	110.9%	\$ 580,648	88.0%
Indirect Cost Recovery	\$ 655,735	\$ 1,121,780	58.5%	\$ 437,634	49.8%
Interest and Rents	\$ 46,334	\$ 50,150	92.4%	\$ 32,556	42.3%
Total	\$ 11,813,447	\$18,498,561	63.9%	\$ 10,346,713	14.2%



2022 Expenses – General & Street Funds

YTD 2022 (Q1 and Q2) expenses are at 48.4% of the budget

- Overall expenditures increased 12.9% from 2021



2022 Expenses – General & Street Funds

Department	2Q 2022 Actual	2022 Budget	2Q % of Budget	2021 Actual	2Q 2022 v 2Q 2021
Council	\$ 42,145	\$ 106,006	39.8%	\$ 47,915	-12.0%
Judicial	\$ 173,023	\$ 564,000	30.7%	\$ 208,606	-17.1%
City Manager's Officer	\$ 262,054	\$ 705,580	37.1%	\$ 201,373	30.1%
Human Resources	\$ 125,554	\$ 219,675	57.2%	\$ 93,055	34.9%
Finance	\$ 625,740	\$ 1,169,180	53.5%	\$ 550,013	13.8%
Economic Development	\$ 17,088	\$ 55,000	31.1%	\$ 5,000	241.8%
Legal	\$ 6,594	\$ 20,000	33.0%	\$ 6,272	5.1%
General Government Services	\$ 669,052	\$ 1,514,700	44.2%	\$ 922,496	-27.5%
Police	\$ 1,865,097	\$ 3,910,794	47.7%	\$ 1,736,838	7.4%
Fire	\$ 943,991	\$ 4,257,394	22.2%	\$ 1,681,759	-43.9%
Intergovernment Services	\$ 12,478	\$ 17,500	71.3%	\$ 12,229	2.0%
Community Development/Planning	\$ 2,110,778	\$ 1,640,413	128.7%	\$ 767,376	175.1%
Engineering	\$ 95,945	\$ 168,604	56.9%	\$ 67,389	42.4%
Animal Control	\$ 98,903	\$ 271,050	36.5%	\$ 111,178	-11.0%
Parks	\$ 267,565	\$ 614,933	43.5%	\$ 231,076	15.8%
City Building Maintenance	\$ 331,524	\$ 571,750	58.0%	\$ 228,292	45.2%
Street Maintenance	\$ 527,113	\$ 1,089,083	48.4%	\$ 370,110	42.4%
Total	\$ 8,174,644	\$16,895,662	48.4%	\$ 7,240,977	12.9%



2022 Revenues and Expenses – Utility Funds

YTD 2022 (Q1 and Q2) revenues:

- Water/sewer revenues are at 53.2% of the budgeted amount
- Stormwater revenues are at 57.1% of the budgeted amounts

YTD 2022 (Q1 and Q2) expenses:

- Water/sewer expenses are at 36.4% of the budgeted amounts
- Stormwater expenses are at 37.8% of the budgeted amounts



2022 Revenues and Expenses – Utility Funds

<u>Water/Sewer Utility</u>	<u>2Q 2022</u>	<u>2022 Budget</u>	<u>2Q % of Budget</u>	<u>2021 2Q Actual</u>
Revenues				
Water Sales	\$ 1,753,238	\$ 4,057,978	43.2%	\$ 1,627,946
Sewer Sales	\$ 2,911,845	\$ 4,797,333	60.7%	\$ 2,797,359
Other Revenues	\$ 84,571	\$ 65,800	128.5%	\$ 105,960
Total Revenue	\$ 4,749,654	\$ 8,921,111	53.2%	\$ 4,531,265
Total Expenses	\$ 3,736,697	\$ 10,251,952	36.4%	\$ 2,939,589
Total Net Revenue	\$ 1,012,957	\$ (1,330,841)		\$ 1,591,676
 <u>Storm Water Utility</u>	 <u>2Q 2022</u>	 <u>2022 Budget</u>	 <u>2Q % of Budget</u>	 <u>2021 2Q Actual</u>
Revenues				
Storm Water Sales	\$ 823,869	\$ 1,444,400	57.0%	\$ 806,477
Storm Water Connection Fee	\$ 20,554	\$ 45,000	45.7%	\$ 28,680
Other Revenues	\$ 66,175	\$ 106,000	62.4%	\$ 50,357
Total Revenue	\$ 910,598	\$ 1,595,400	57.1%	\$ 885,514
Total Expenses	\$ 791,881	\$ 2,095,853	37.8%	\$ 510,053
Total Net Revenue	\$ 118,717	\$ (500,453)		\$ 375,461



2022 Revenue & Expenses – All Funds



2022 Revenues & Expenses – All Funds

Fund	Fund Description	2Q 2022			2022 Budget			2Q 2021		
		Rev	Exp	Surplus/ (Def.)	Rev	Exp	Surplus/ (Def.)	Rev	Exp	Surplus/ (Def.)
001/101	General & Street	\$ 11,813,447	\$ 8,174,644	\$ 3,638,803	\$ 17,898,561	\$ 16,895,662	\$ 1,002,899	\$ 10,346,713	\$ 7,240,977	\$ 3,105,736
003	Abatement Fund	\$ 122	\$ 75	\$ 47	\$ 1,200	\$ 19,500	\$ (18,300)	\$ 2,820	\$ 1,636	\$ 1,184
103	Cemetery Fund	\$ 90,667	\$ 87,383	\$ 3,284	\$ 156,200	\$ 156,350	\$ (150)	\$ 114,353	\$ 104,542	\$ 9,811
104	REET-1st 1/4%	\$ 397,634	\$ 236,781	\$ 160,853	\$ 360,000	\$ 358,400	\$ 1,600	\$ 289,621	\$ 37,300	\$ 252,321
105	Park Development Fund	\$ 207,565	\$ -	\$ 207,565	\$ 156,000	\$ 156,000	\$ -	\$ 115,241	\$ -	\$ 115,241
106	REET-2nd 1/4%	\$ 682,993	\$ 18,339	\$ 664,654	\$ 781,800	\$ 907,000	\$ (125,200)	\$ 288,246	\$ 4,669	\$ 283,577
108	Hotel Motel Tax	\$ 53,408	\$ 24,996	\$ 28,412	\$ 86,400	\$ 111,100	\$ (24,700)	\$ 35,084	\$ 13,052	\$ 22,032
110	Transportation Development	\$ 446,518	\$ -	\$ 446,518	\$ 262,000	\$ 262,000	\$ -	\$ 219,467	\$ -	\$ 219,467
118	PEG Fees	\$ 244	\$ -	\$ 244	\$ 1,600	\$ 101,600	\$ (100,000)	\$ 64	\$ -	\$ 64
125	EMS Restrictd	\$ 127	\$ -	\$ 127	\$ -	\$ -	\$ -	\$ 33	\$ -	\$ 33
126	Fire Impact Fee Fund	\$ 32,899	\$ 3,500	\$ 29,399	\$ 30,500	\$ 14,000	\$ 16,500	\$ 25,402	\$ 7,000	\$ 18,402
127	Affordable Housing Sales Tax Credit	\$ 2,457	\$ -	\$ 2,457	\$ 15,000	\$ 30,000	\$ (15,000)	\$ 8,655	\$ -	\$ 8,655
141	Drug Seizure Fund	\$ 2,468	\$ 144	\$ 2,324	\$ 28,300	\$ 37,200	\$ (8,900)	\$ 1,098	\$ 510	\$ 588



2022 Revenues & Expenses – All Funds

Fund	Fund Description	2Q 2022			2022 Budget			2Q 2021		
		Rev	Exp	Surplus/ (Def.)	Rev	Exp	Surplus/ (Def.)	Rev	Exp	Surplus/ (Def.)
212	UTGO Bond Redemption Fund	\$ 77,960	\$ 1,575	\$ 76,385	\$ 138,200	\$ 108,150	\$ 30,050	\$ 56,405	\$ 3,075	\$ 53,330
215	Downtown Bond Debt Fund	\$ 31,700	\$ 31,700	\$ -	\$ 358,400	\$ 358,400	\$ -	\$ 37,300	\$ 37,300	\$ -
350	Parks Capital Projects Fund	\$ 296,571	\$ 332,868	\$ (36,297)	\$ 261,000	\$ 511,000	\$ (250,000)	\$ 382,451	\$ 314,550	\$ 67,901
351	Facilities Capital Project	\$ 33,228	\$ 104,339	\$ (71,111)	\$ 1,132,000	\$ 1,172,000	\$ (40,000)	\$ 453,195	\$ 405,767	\$ 47,428
353	Transportation Capital Fund	\$ 43,047	\$ 67,571	\$ (24,524)	\$ 806,000	\$ 806,000	\$ -	\$ 729,827	\$ 834,236	\$ (104,409)
355	Art Project Fund	\$ 5,000	\$ -	\$ 5,000	\$ 5,000	\$ 14,000	\$ (9,000)	\$ -	\$ -	\$ -



2022 Revenues & Expenses – All Funds

Fund	Fund Description	2Q 2022			2022 Budget			2Q 2021		
		Rev	Exp	Surplus/ (Def.)	Rev	Exp	Surplus/ (Def.)	Rev	Exp	Surplus/ (Def.)
401	Water/Sewer Fund	\$ 4,749,654	\$ 3,736,697	\$ 1,012,957	\$ 8,921,111	\$ 10,251,952	\$ (1,330,841)	\$ 4,531,265	\$ 2,939,589	\$ 1,591,676
403	Stormwater Utility Fund	\$ 910,598	\$ 791,881	\$ 118,717	\$ 1,595,400	\$ 2,095,853	\$ (500,453)	\$ 885,514	\$ 510,053	\$ 375,461
406	Water/Sewer Construction Res.	\$ 837,443	\$ 215,790	\$ 621,653	\$ 2,693,400	\$ 512,319	\$ 2,181,081	\$ 745,451	\$ 90,751	\$ 654,700
408	Water/Sewer Bond Redemption	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
410	PWTF Loan Redemption	\$ 299,851	\$ 299,851	\$ (0)	\$ 299,853	\$ 299,853	\$ -	\$ 301,662	\$ 301,662	\$ -
412	Water/Sewer Bond Redemption	\$ 3	\$ -	\$ 3	\$ -	\$ -	\$ -	\$ 1	\$ -	\$ 1
413	Water/Sewer/Storm Bond	\$ 426,071	\$ 3,403,187	\$ (2,977,116)	\$ 3,376,491	\$ 11,681,015	\$ (8,304,524)	\$ 447,729	\$ 1,534,680	\$ (1,086,951)
414	Water/Sewer/Storm Bond Res.	\$ 206	\$ -	\$ 206	\$ 1,800	\$ -	\$ 1,800	\$ 54	\$ -	\$ 54



2022 Revenues & Expenses – All Funds

Fund	Fund Description	2Q 2022			2022 Budget			2Q 2021		
		Rev	Exp	Surplus/ (Def.)	Rev	Exp	Surplus/ (Def.)	Rev	Exp	Surplus/ (Def.)
510	Employment Security Reserve	\$ 218	\$ 470	\$ (252)	\$ 3,000	\$ 30,450	\$ (27,450)	\$ 64	\$ 16,431	\$ (16,367)
520	ER&R - Rolling Stock	\$ 128,090	\$ 195,388	\$ (67,298)	\$ 332,400	\$ 752,275	\$ (419,875)	\$ 447,773	\$ 42,209	\$ 405,564
521	ER&R - IT FUND	\$ 50,000	\$ 24,230	\$ 25,770	\$ 50,100	\$ 50,000	\$ 100	\$ 50,000	\$ 3,181	\$ 46,819
604	Cemetery Perpetual Care Fund	\$ 875	\$ -	\$ 875	\$ 13,302	\$ -	\$ 13,302	\$ -	\$ -	\$ -
610	Downtown Bond Guarantee Fund	\$ 3,760	\$ -	\$ 3,760	\$ 6,000	\$ -	\$ 6,000	\$ (477)	\$ -	\$ (477)
631	Agency Fund - Low Income	\$ 3	\$ -	\$ 3	\$ 10,300	\$ 14,000	\$ (3,700)	\$ 2	\$ -	\$ 2
Total All Funds		\$21,924,680	\$18,051,261	\$ 3,873,419	\$ 40,381,318	\$ 47,706,079	\$ (7,324,761)	\$20,515,013	\$14,443,170	\$ 6,071,843



LGIP - Investment Update

January	February	March
1,161.05	1,250.32	2,883.17
0.0909%	0.1083%	0.2256%
April	May	June
5,007.64	9,006.92	12,520.42
0.4048%	0.7044%	1.0112%
July	August	September
-	-	-
0.0000%	0.0000%	0.0000%
October	November	December
-	-	-
0.0000%	0.0000%	0.0000%
Total LGIP Interest YTD 31,829.52		

Note: LGIP investments are liquid



Bond - Investment Update

Purchasing Fund	Rate	Maturity Date	Amount Paid	Maturity Value	Over the Life of the Bond
					Expected Interest
Water/Sewer	0.550%	9/30/2025	1,677,769.92	1,698,000.00	39,332.58
Water/Sewer/Storm/Downtown Bond Fund	0.660%	3/17/2025	2,003,148.00	2,000,000.00	56,000.00
Water/Sewer/Storm	0.430%	6/10/2024	1,997,436.00	2,000,000.00	18,000.00
Water/Sewer 401 and 406	0.310%	7/2/2024	2,094,082.00	2,000,000.00	105,000.00
Water/Sewer/TIF/REET	0.230%	2/5/2024	2,130,142.00	2,000,000.00	150,000.00
General Fund/Downtown Bond Fund	0.850%	1/28/2026	1,978,500.00	2,000,000.00	62,500.00
General Fund	0.460%	2/24/2026	1,001,940.00	1,000,000.00	25,000.00
Water/Sewer	0.260%	2/10/2025	1,002,374.00	1,000,000.00	12,800.00
General Fund	0.260%	2/10/2025	501,187.00	500,000.00	6,400.00
Water/Sewer/General Fund	0.460%	2/24/2026	500,970.00	500,000.00	12,500.00
			14,887,548.92	14,698,000.00	487,532.58

Earnings Received to Date:

General Fund	\$ 7,187.50
Other Funds	\$ 7,510.00
W/S and SW Bond Funds	\$ 52,325.00
Total Earnings	\$ 67,022.50



Questions

Thank You!



Workshop Coversheet
BUSINESS OF THE CITY COUNCIL
City of Washougal, Washington

FOR AGENDA OF:

7/25/2022

SUBJECT:

2022 Community Survey

DEPT. OF ORIGIN:

Administration

REVIEWED AT:

TO BE RETURNED TO COUNCIL:

Yes

ATTACHMENTS:

▢ **Washougal 2022 Community Survey - Draft 1.docx**

EXPENDITURE REQUIRED:

BUDGETED:

APPROPRIATION REQUIRED:

SUMMARY STATEMENT

RECOMMENDED ACTION



2022 City of Washougal Community Survey – DRAFT 1

Please take a few minutes to complete this survey. Your input is an important part of the city's on-going effort to identify and respond to citizen concerns. If you have questions, please call Rose Jewell, Assistant to the City Manager, at 360-835-8501.

1. Major categories of services provided by the City of Washougal are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Overall quality of police services	5	4	3	2	1	9
02. Overall quality of fire, emergency medical and ambulance services	5	4	3	2	1	9
03. Overall quality of city parks	5	4	3	2	1	9
04. Overall maintenance of city streets	5	4	3	2	1	9
05. Overall quality of city water utilities	5	4	3	2	1	9
06. Overall quality of city sewer services	5	4	3	2	1	9
07. Overall effectiveness of city management of storm water runoff	5	4	3	2	1	9
08. Overall enforcement of city codes and ordinances	5	4	3	2	1	9
09. Overall quality of customer service you receive from city employees	5	4	3	2	1	9
10. Overall effectiveness of city communication with the public	5	4	3	2	1	9
11. Overall effectiveness of city economic development efforts	5	4	3	2	1	9

2. Which **THREE** of the items listed in Question 1 do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 1.]*

1st: ____ 2nd: ____ 3rd: ____

3. Several items that may influence your perception of the City of Washougal are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Overall quality of services provided by the City of Washougal	5	4	3	2	1	9
02. Overall value that you receive for your city tax dollars and fees	5	4	3	2	1	9
03. Overall image of the city	5	4	3	2	1	9
04. How well the city is managing growth and development	5	4	3	2	1	9
05. Overall quality of life in the city	5	4	3	2	1	9
06. Overall feeling of safety in the city	5	4	3	2	1	9
07. Availability of job opportunities	5	4	3	2	1	9
08. Overall quality of new development	5	4	3	2	1	9
09. Appearance of residential property in the city	5	4	3	2	1	9
10. Appearance of commercial property in the city	5	4	3	2	1	9

4. Please rate your satisfaction with each of the Parks and Recreation items listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Quality of facilities such as picnic shelters and playgrounds in city parks	5	4	3	2	1	9
2. Quality of outdoor athletic fields (e.g. baseball, soccer, and football)	5	4	3	2	1	9
3. Appearance and maintenance of existing city parks	5	4	3	2	1	9
4. Number of city parks	5	4	3	2	1	9

5. Which TWO of the Parks and Recreation items listed in Question 4 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 4.]

1st: _____ 2nd: _____

6. Which FOUR of the following parks and recreation amenities do you think are most important to develop in Washougal. [Write in your answers using the numbers from the list below.]

01. Outdoor skate park

06. Trails

11. Pickleball Court reconstruction

02. Dog Park

07. Neighborhood playgrounds

12. Other: _____

03. Bike park

08. Community Recreation Center (no pool)

13. None are needed

04. Community Garden

09. Indoor swimming pool

05. Open space

10. Splash pad

1st: _____ 2nd: _____ 3rd: _____ 4th: _____

7. Please rate your satisfaction with each of the following public safety items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. The visibility of police in the community	5	4	3	2	1	9
02. The city's overall efforts to prevent crime	5	4	3	2	1	9
03. Enforcement of local traffic laws	5	4	3	2	1	9
04. Parking enforcement services	5	4	3	2	1	9
05. How quickly police respond to emergencies	5	4	3	2	1	9
06. Overall quality of local fire protection and rescue services	5	4	3	2	1	9
07. How quickly fire and rescue personnel respond to emergencies	5	4	3	2	1	9
08. Quality of local ambulance service	5	4	3	2	1	9
09. How quickly ambulance personnel respond to emergencies	5	4	3	2	1	9
10. Quality of animal control	5	4	3	2	1	9

8. Which TWO of the public safety items listed in Question 7 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 7.]

1st: _____ 2nd: _____

9. Which of the following would be your preferred way(s) to receive news and information about City programs, services, and events? [Check all that apply.]

____ (1) City web-site

____ (2) City social media (Facebook, Twitter)

____ (3) Public meetings (e.g. open houses, community forums)

____ (4) City e-mail update service

____ (5) Newsletter or other insert inside utility bill envelope

____ (6) Other: _____

10. Please rate your satisfaction with each of the following items concerning city communication using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. The availability of information about city programs and services	5	4	3	2	1	9
2. City efforts to keep you informed about local issues	5	4	3	2	1	9
3. Overall quality of the city's website	5	4	3	2	1	9
4. The level of public involvement in local decision making	5	4	3	2	1	9
5. Timeliness of information provided by the city	5	4	3	2	1	9
6. City e-mail information update service	5	4	3	2	1	9

11. Which TWO of the communication items listed in Question 10 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 10.]

1st: _____ 2nd: _____

12. Please rate your satisfaction with each of the following items concerning city streets using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Maintenance of major city streets	5	4	3	2	1	9
2. Maintenance of streets in your neighborhood	5	4	3	2	1	9
3. Mowing and trimming along city streets and other public areas	5	4	3	2	1	9
4. Adequacy of city street lighting	5	4	3	2	1	9
5. Condition of sidewalks in the city	5	4	3	2	1	9

13. Which TWO of the street related items listed in Question 12 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 12.]

1st: _____ 2nd: _____

14. To help the City prioritize funding for streets and sidewalks, please rank the importance that should be placed on the following street and sidewalk services by writing the numbers that correspond to your rankings in the spaces provided below.

1. Management of existing street pavement to keep the surface of streets in good condition (e.g. free of potholes & cracks)
2. New neighborhood sidewalks in areas without sidewalks, and the corresponding storm water improvements that come with new sidewalks
3. Sidewalk, safety and traffic capacity improvements to existing major streets (e.g. new sidewalks, new travel lanes, intersection controls)
4. Construction of new major streets and improvement of existing streets to promote economic development

1st: _____ 2nd: _____ 3rd: _____ 4th: _____

15. Land Development. Using a scale of 1 to 5, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the city's current pace of development in each of the following areas.

Type of Development	Much Too Slow	Too Slow	Just Right	Too Fast	Much Too Fast	Don't Know
1. Office development	5	4	3	2	1	9
2. Industrial development	5	4	3	2	1	9
3. Multi-family residential development	5	4	3	2	1	9
4. Single-family residential development	5	4	3	2	1	9
5. Retail development	5	4	3	2	1	9

16. Please rate your satisfaction with each of the code enforcement items listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Enforcing the cleanup of litter and debris on private property	5	4	3	2	1	9
2. Enforcing the mowing and trimming of grass and weeds on private property	5	4	3	2	1	9
3. Enforcing codes designed to protect public safety and health	5	4	3	2	1	9
4. Enforcing sign regulation	5	4	3	2	1	9

17. Which TWO of the code enforcement items listed in Question 16 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 16.]

1st: _____ 2nd: _____

18. Have you called, e-mailed, or visited the city with a question, problem, or complaint during the past year?

____(1) Yes [Answer Q18a-c.] ____ (2) No [Skip to Q19.] ____ (9) Don't Know [Skip to Q19.]

- 18a. How easy was it to contact the person you needed to reach?

____(1) Very easy ____ (2) Somewhat easy ____ (3) Difficult ____ (4) Very difficult ____ (9) Don't know

- 18b. What department did you contact? [Check all that apply.]

____(1) Police ____ (5) Event permits
 ____ (2) Fire ____ (6) Utility Billing
 ____ (3) Community Development ____ (7) Municipal Services (streets/water/sewer)
 ____ (4) Parks ____ (8) Other: _____

- 18c. Several factors that may influence your perception of the quality of customer service you receive from city employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described using a scale of 1 to 5, where 5 means "Always" and 1 means "Never".

Frequency that...	Always	Usually	Sometimes	Seldom	Never	Don't Know
1. They were courteous and polite	5	4	3	2	1	9
2. They gave prompt, accurate, and complete answers to questions	5	4	3	2	1	9
3. They did what they said they would do in a timely manner	5	4	3	2	1	9
4. They helped you resolve an issue to your satisfaction	5	4	3	2	1	9

19. Expectations for Services. Using a scale of 1 to 5, where 5 means the level of service provided by the city "Should be Much Higher" than it is now and 1 means it "Should be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below.

	Should Be Much Higher	Should Be a Little Higher	Should Stay the Same	Should Be a Little Lower	Should Be Much Lower	Don't Know
1. Law enforcement	5	4	3	2	1	9
2. Fire, EMS and ambulance	5	4	3	2	1	9
3. Parks and open space	5	4	3	2	1	9
4. Recreation facilities	5	4	3	2	1	9
5. Maintenance of Infrastructure (streets, sidewalks)	5	4	3	2	1	9

20. **Would you be willing to pay more in taxes or fees to support an increase in the service level?**

- ☐ (1) Yes, I would be willing to pay more in taxes or fees
- ☐ (2) No, I would not be willing to pay more in taxes or fees
- ☐ (3) Not applicable - I do not think any levels of service need to be higher
- ☐ (9) Don't know

21. **The Cities of Camas and Washougal recently commissioned a Fire Master Plan which identifies that the cities should consider adding 8-12 new firefighter positions to enhance staffing at the three existing fire stations. Two new stations with staffing will be needed to cover anticipated growth in the next 20 years. The current levy lid lift (which goes toward funding Fire and EMS) is \$0.10 per \$1,000 of assessed valuation, and it will expire later this year. Knowing this, please select the maximum amount of property tax you would be willing to support to fund firefighters.**

- ☐ (1) Nothing
- ☐ (2) \$0.10 per \$1,000 assessed value levy lid lift renewal supporting no new firefighters (\$40 annual cost to \$400K home)
- ☐ (3) \$0.15 per \$1,000 assessed value for 2 new firefighters (\$60 annual cost to \$400K home)
- ☐ (4) \$0.20 per \$1,000 assessed value for 4 new firefighters (\$80 annual cost to \$400K home)
- ☐ (5) \$0.25 per \$1,000 assessed value for 6 new firefighters (\$100 annual cost to \$400K home)
- ☐ (6) \$0.275 per \$1,000 assessed value for 8 new firefighters (\$110 annual cost to \$400K home)
- ☐ (9) Don't know

22. **In prior surveys, Washougal citizens have indicated that a community recreation center and/or swimming pool is a highly desired community amenity. A facility could include a gymnasium, recreational pool, running track, exercise facilities, locker rooms, and/or community spaces. The construction of such a facility will require a property tax funded bond. Operating such a facility will likely require some level of subsidy beyond what user fees can cover. Knowing this, please select the maximum amount of property tax you would be willing to support to fund the construction and operation of a new community recreation center.**

- ☐ (1) Nothing
- ☐ (2) \$0.25 per \$1,000 assessed value (\$100 annual cost to \$400K home)
- ☐ (3) \$0.50 per \$1,000 assessed value (\$200 annual cost to \$400K home)
- ☐ (4) \$0.75 per \$1,000 assessed value (\$300 annual cost to \$400K home)
- ☐ (5) \$1.00 per \$1,000 assessed value (\$400 annual cost to \$400K home)
- ☐ (9) Don't know

23. **Washington voters recently approved I-976 limiting vehicle license tab fees. The measure is currently being challenged in the court system. Washougal will lose approximately \$262,000 of pavement management (street repairs, maintenance and repaving) funding if the measure is implemented. Which of the following solutions to this funding shortfall do you support? [Check all that apply.]**

- ☐ (1) Repeal the \$20-tab fee and reduce the level of pavement management
- ☐ (2) Place a replacement \$20-tab fee for pavement management on the ballot
- ☐ (3) Place a 0.1% or 0.2% sales tax for pavement management on the ballot
- ☐ (4) None of these
- ☐ (9) Don't know

24. **Which TWO of the following community amenities are the most important to develop in Washougal?**
[Write in your answers using the numbers from the list below, or circle "None".]

- | | |
|---|------------------------------|
| 1. More retail shopping and service options | 4. Conference/meeting center |
| 2. More restaurants | 5. Movie theater |
| 3. Performing Arts and Cultural Center | 6. Other : _____ |

1st: _____ 2nd: _____ NONE

25. Approximately how many years have you lived in Washougal? _____ years
26. What is your age? _____ years
27. How many children under age 18 live in your household? _____ children
28. What is your gender? _____(1) Male _____(2) Female
29. Would you say your total annual household income is...
- | | | |
|--------------------------------|--------------------------------|----------------------------------|
| _____ (1) Under \$25,000 | _____ (3) \$50,000 to \$74,999 | _____ (5) \$100,000 to \$124,999 |
| _____ (2) \$25,000 to \$49,999 | _____ (4) \$75,000 to \$99,999 | _____ (6) \$125,000 or more |
30. If you have suggestions for improving the quality of city programs, facilities, or services, please write your suggestions in the space below.
-
-
-
-
-

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the city are having difficulties with city services. If your address is not correct, please provide the correct information. Thank you.